



## CUSTOMER SATISFACTION SURVEY

Epner Technology Inc. is interested in your views on the quality of provided services. Please fill out the following form and grade us as you see fit. Your comments will enable us to continue to improve. Please return this form via e-mail as soon as possible to [bill@epner.com](mailto:bill@epner.com)

CATEGORY	POOR	FAIR	GOOD	VERY GOOD	EXCELLENT
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**Speed of Response to Inquiries**

Comments

**Quality of Customer Service**

Comments

**Professionalism of Technical Staff**

Comments

**Professionalism of Office Staff**

Comments

**Quality of Certifications and Paperwork**

Comments

**Is ETI cooperative and helpful?**

Comments

**Quality of Supplied Product**

Comments

**How does ETI meet your overall needs?**

Comments

Additional Comments:

Company:

Person Completing Form: